

# **An Analysis of the San Francisco Eligible Metropolitan Area (EMA) All Ryan White Parts, SFPDPH HHS General Funds, and EHE funds for the 2025 Calendar Year**

**Presented to the HIV Community Planning Council August 24,  
2026**

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**HIV Care Connect**

**SFPDPH HIV Health Services  
25 Van Ness Suite 800  
San Francisco, CA 94102**

**SF EMA  
HCC**

# What is HCC? What is it used for?

- HIV Care Connect (HCC) is the California Department of Public Health (CDPH) Office of AIDS's Centralized web-based HIV/AIDS Client Management System.
- HIV Care Connect (HCC) data is used for:
  - evaluation of quality indicators of health and coordinated QI activities
  - measurement of certain program performance objectives
  - data pulled for Ryan White grant application and annual federal reporting

# HIV Care Connect (HCC)

- All San Francisco HIV Health Services funded agencies are using HCC, however, SF is still your first point of contact for HCC needs.
- Anyone needing access to HCC must contact the local SF helpdesk and we will be able to set them up. All new users for HCC must complete a 50-minute mandatory training, other trainings are available for end users. Please call: (628) 206-7691 for assistance.

# Facts on the Data Reporting

**Reporting Period:** 1/1/2025-12/31/2025

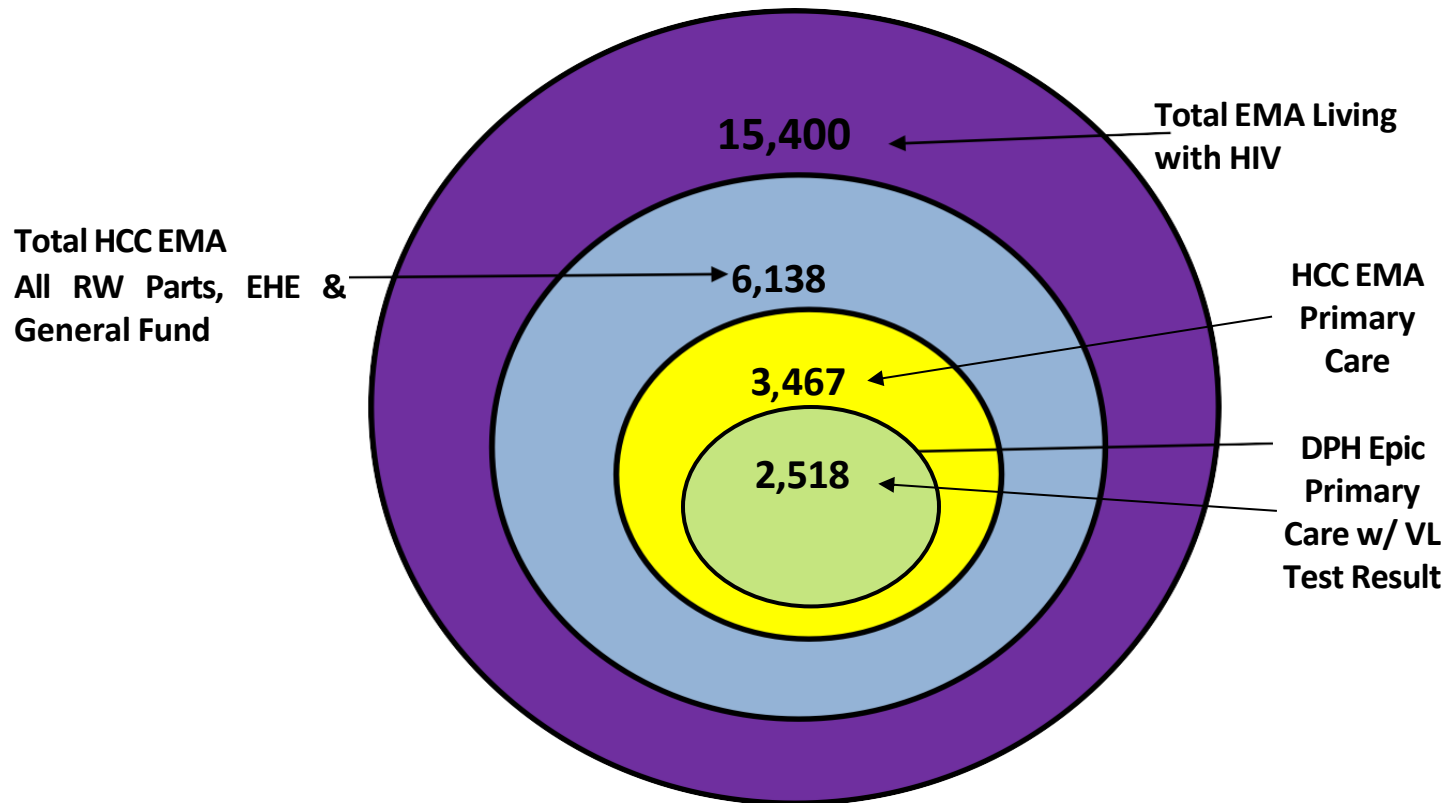
**Funding Source:** Ryan White Part A,B,C,D and SFDPH HHS General Funds, and EHE funds

**Date of Data:** Information is solely based on the data in HCC as of July 28, 2026 , and is **not reflective of** all epidemiological data from EMA.

**Total EMA Unduplicated Client Count (UDC):**

N = 6,138 (clients received a service in HCC under the above funding sources)

# Ways to look at Total EMA UDC vs. HCC UDC's and EPIC Primary Care



**Note: 56% of SF EMA Clients Received Primary Care in 2025**

# EMA Total UDC Breakouts

**EMA-Wide** – The Unduplicated Client (UDC) is 6,138

- 160 clients are shared 2.6% **are shared clients** across counties within the EMA.

**Marin County** – UDC is 183 or 3.0% of total EMA UDC

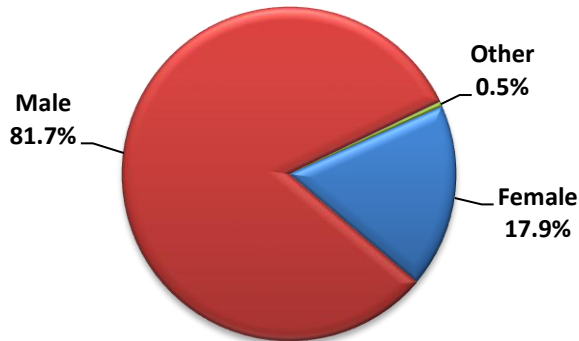
**San Francisco County** – UDC is 5,477 or 89.2% of total EMA UDC

**San Mateo County** –UDC is 638 or 10.4 % of total EMA UDC

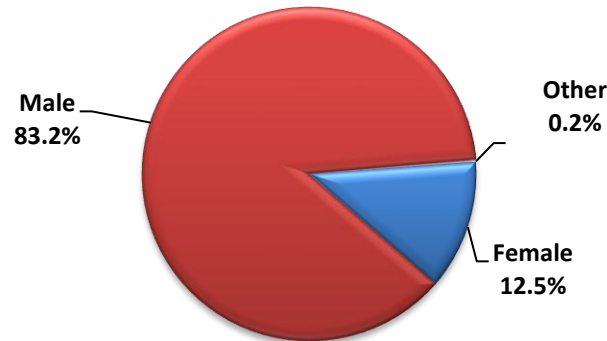
# Sex at Birth for EMA

| Female | Male    | Other |
|--------|---------|-------|
| N=813  | N=5,309 | N=17  |
| 13.24% | 86.48%  | .28%  |
|        |         |       |

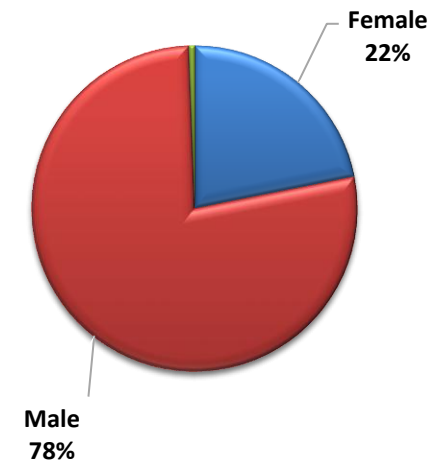
**San Mateo**



**San Francisco**



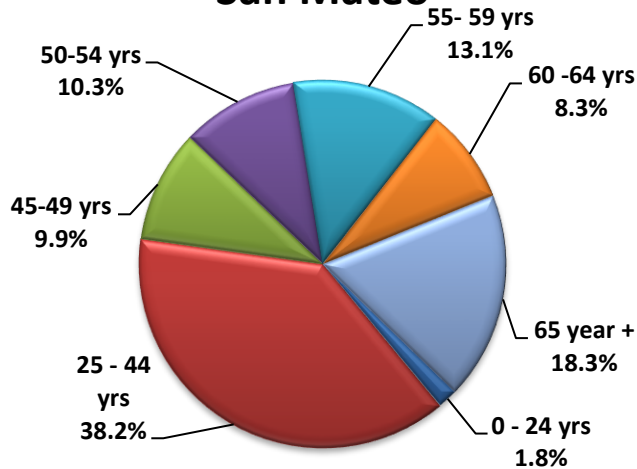
**Marin**



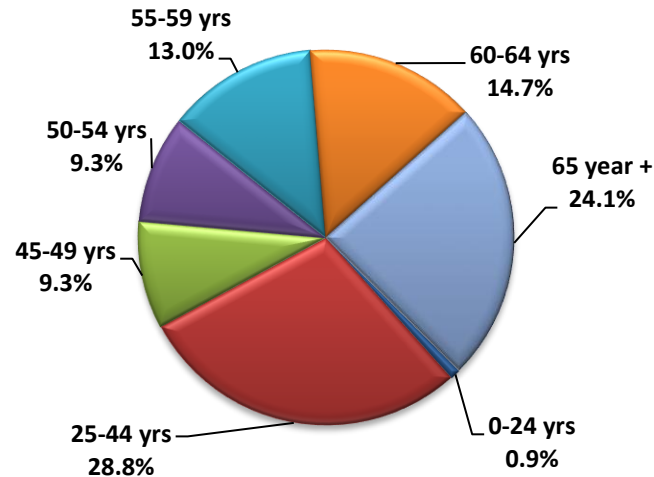
# AGE for EMA

| 0 – 24 years | 25 – 44 years | 45 - 49 years | 50-54 years | 55-59 years | 60-64 years | 65 years & older |
|--------------|---------------|---------------|-------------|-------------|-------------|------------------|
| 36           | 1,743         | 570           | 566         | 739         | 876         | 1608             |
| 0.6%         | 28.4%         | 9.3%          | 9.2%        | 12.0%       | 14.3%       | 26.2%            |
|              |               |               |             |             |             |                  |

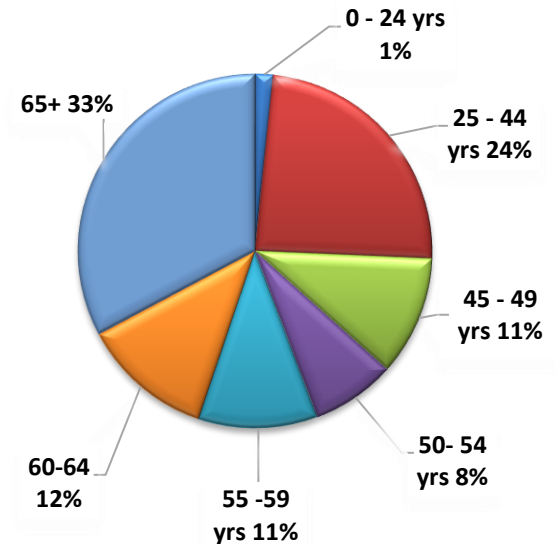
**San Mateo**



**San Francisco**



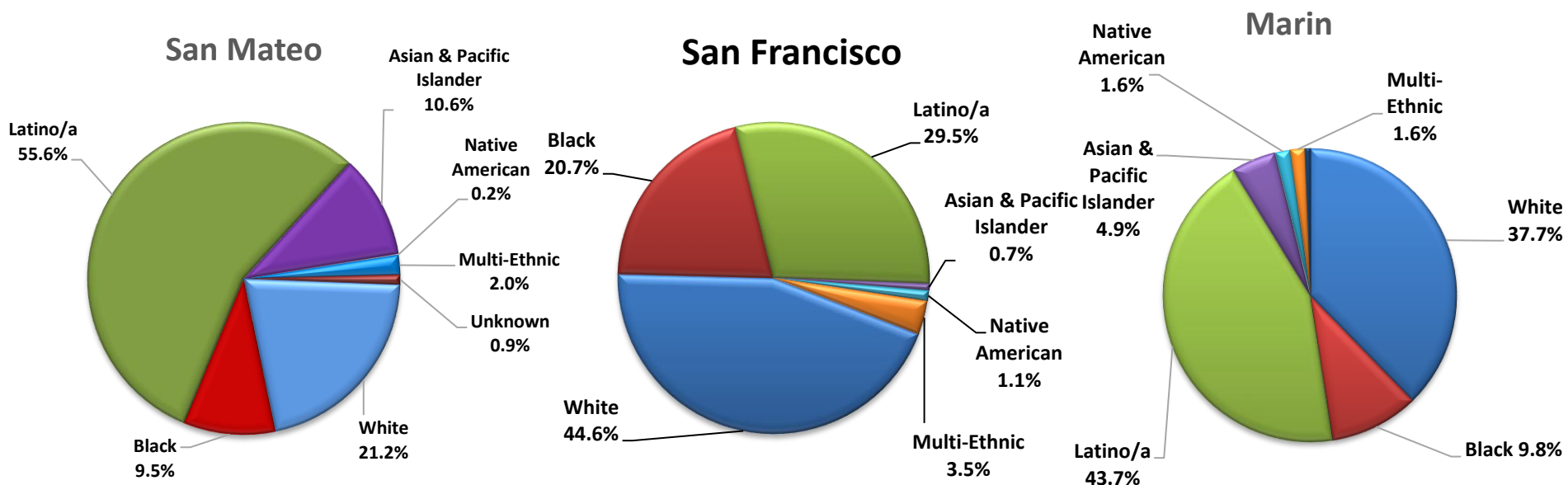
**Marin**





# Race for EMA

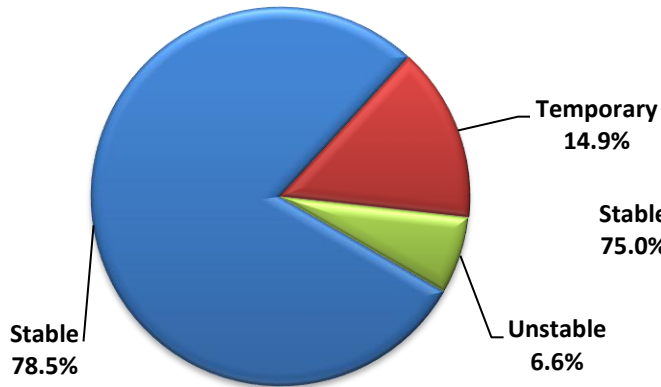
| White  | Black  | Latino | Asian & Pacific Islander | Native American | Multi-Ethnic | Unknown |
|--------|--------|--------|--------------------------|-----------------|--------------|---------|
| n=2292 | n=1142 | n=1879 | n=395                    | n=69            | n=188        | n=206   |
| 37.34% | 17.8%  | 30.61% | 5.3%                     | 1.7%            | 3.2%         | 4.4%    |
|        |        |        |                          |                 |              |         |



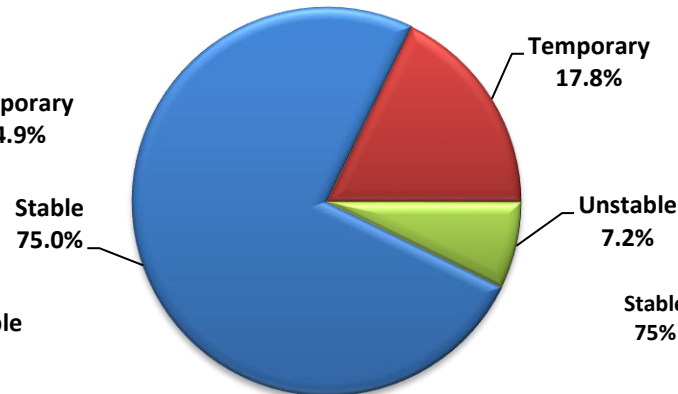
# Current Living Situation for EMA

| Stable | Temporary | Unstable |
|--------|-----------|----------|
| n=4488 | n=1040    | n=426    |
| 73.2%  | 16.9%     | 6.9%     |
|        |           |          |

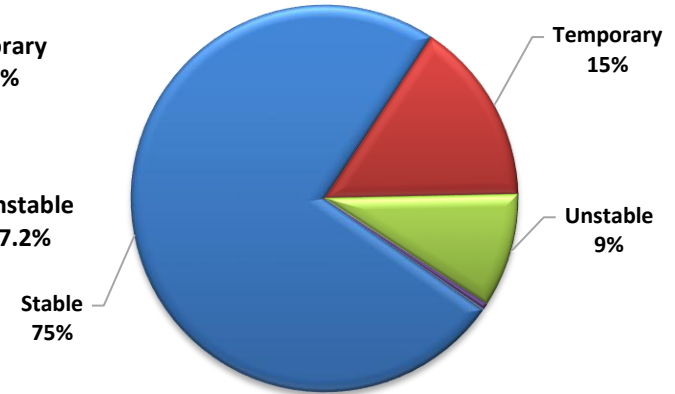
San Mateo



San Francisco



Marin



# Data Notes about ART Slide

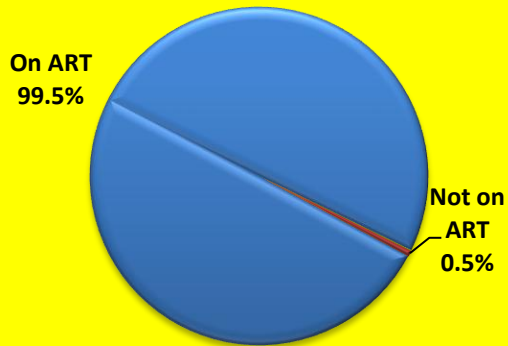
On the following slide, the data is limited to the clients in HCC who received a primary care visit in 2025. This represents 3,467 out of 6,138 total clients, or 56.5% of the overall clients receiving any service category in HCC in 2025.

One HCC caveat to mention:

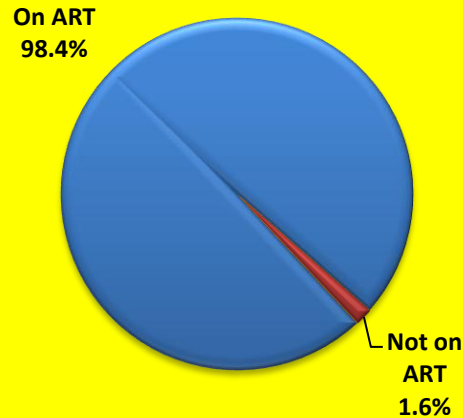
- 1) Once an ART prescription is entered in HCC, it may specify no end date, so it is possible that some patients may have ART reflected in HCC but run into an interruption in care and may not have an active ART prescription.

# EMA ART By Race\*

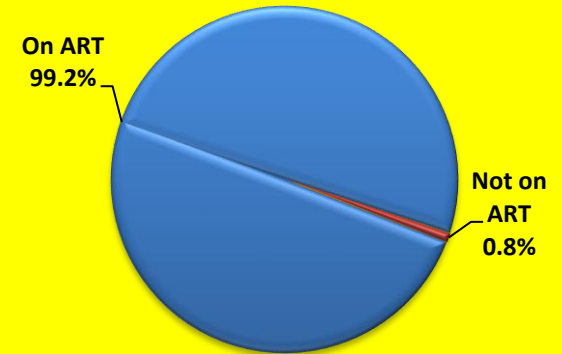
**White**



**Black**



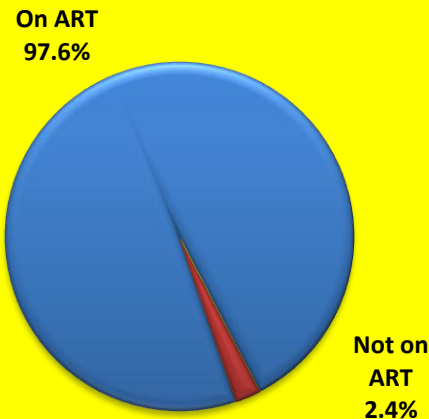
**Latino(a)**



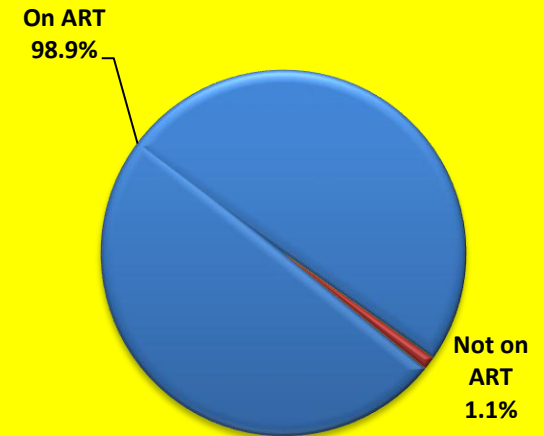
**Native American**



**Asian & PI**



**Multi-Ethnic**



\* Filtered by UDC who received Primary Care Service. Unknown has been removed.

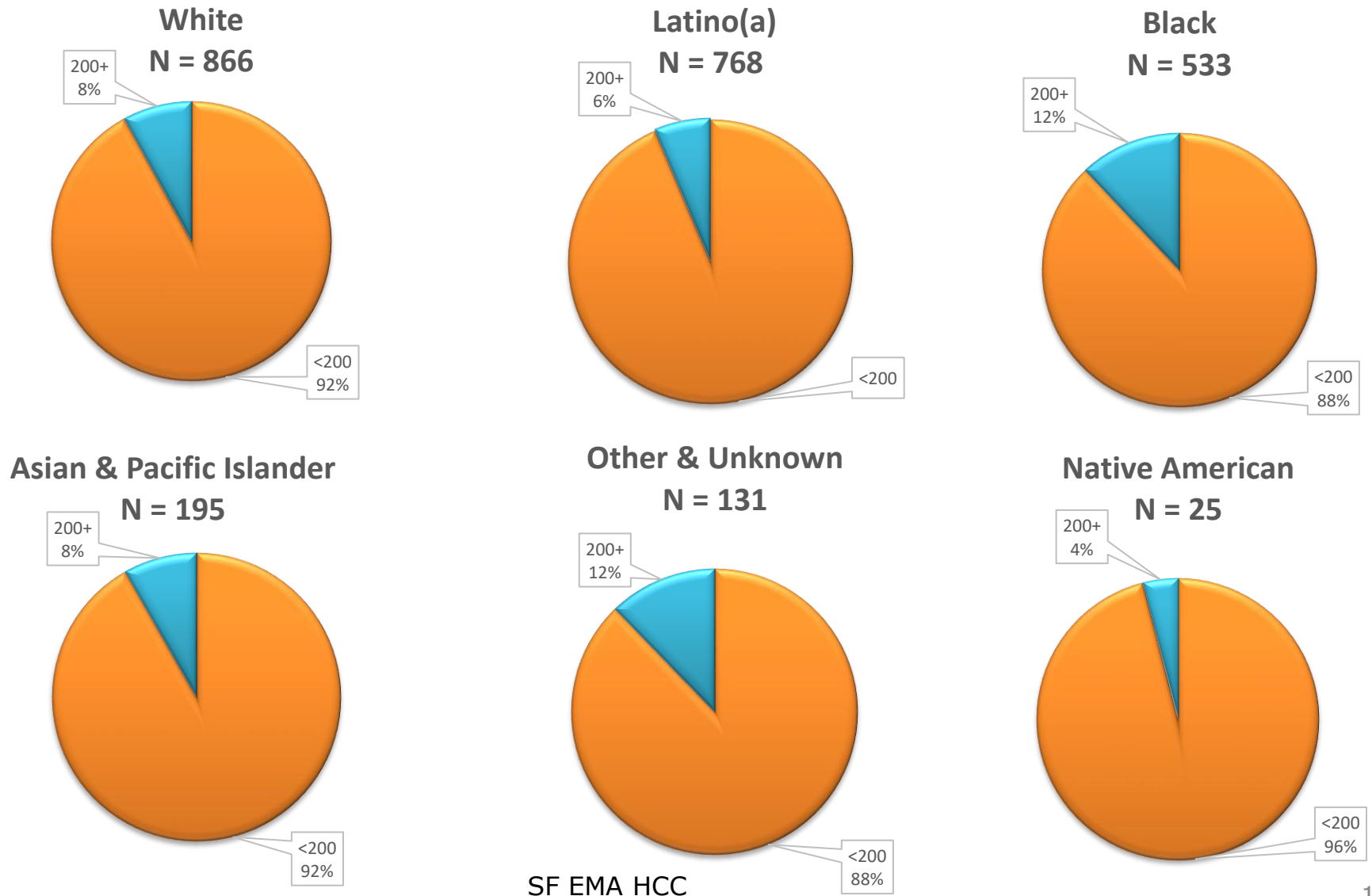
# Data Notes about VL Slides

In the remaining charts and graphs, the data is limited to the clients who received Primary Care at four large HHS-funded San Francisco Department of Public Health (SFDPH) sites.

One Epic Electronic Health Record Caveat to mention:

- 1) Reporting is limited to patients who received a viral load lab test in 2025 since with the report pulled this year directly out of DPH Epic it is not possible to limit to those with a primary care visit in 2025. This represents 2,518 out of the 3,467 (72.6%) of total clients in HCC who received outpatient/ambulatory care services in 2025, and 41.0% out of 6,138 total clients receiving any service category in HCC in 2025.

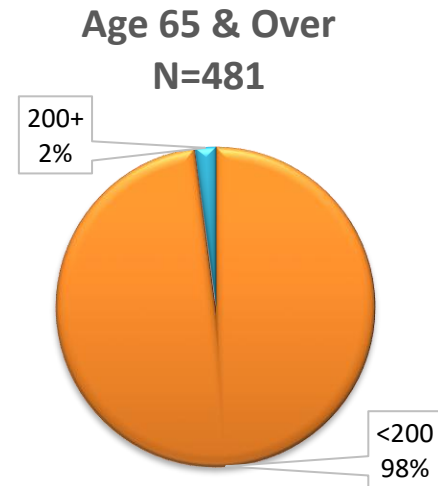
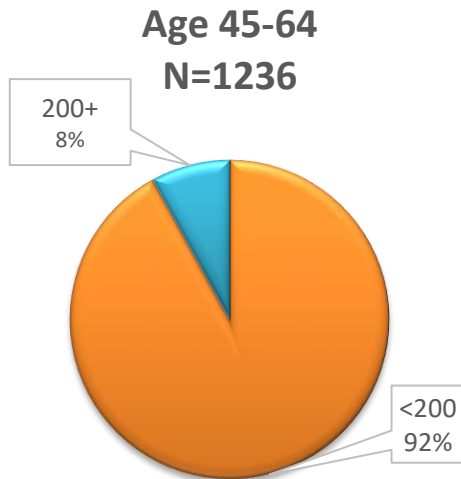
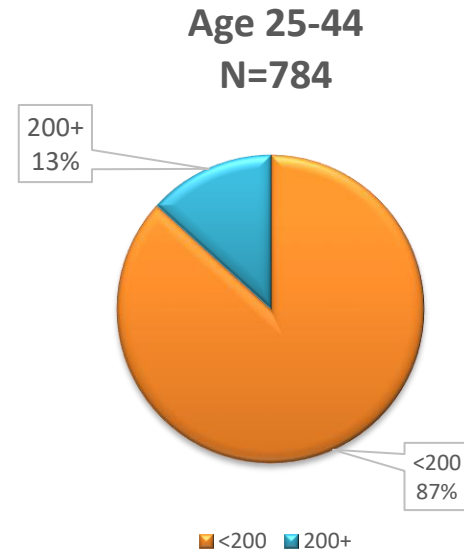
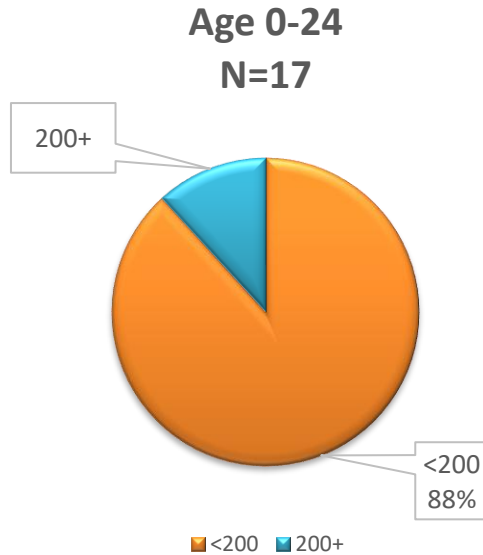
# EMA Viral Load by Race\*



\* Limited to SFDPH sites for clients with VL Test result available in Epic in 2025 due to data report issue in HCC

# EMA Viral Load by Age\*

\*unknown viral load has been removed



SF EMA HCC

\* Limited to SFDPH sites for clients with VL Test result available in Epic in 2025 due to data report issue in HCC

# FAQ'S

**Is this data reflecting everyone who is living with HIV in SF, Marin and San Mateo?**

A: No, this data is only reflecting clients that receive services through Ryan White, EHE, and General Fund HHS funding.

**Why is the ART and viral load only based on the clients that received primary care?**

A: HCC requires primary care providers to enter viral load from a verified lab for their clients. Other providers who do not have access to a client's labs can't enter this data. Similarly, medical providers also collect ART information on all their clients.



# Any questions?

Please contact Flor Roman ([Flor.Roman@sfdph.org](mailto:Flor.Roman@sfdph.org)), Vilma Molina ([vilma.molina@sfdph.org](mailto:vilma.molina@sfdph.org)), or Beth Neary ([Beth.Neary@sfdph.org](mailto:Beth.Neary@sfdph.org)) if you have any questions related to this presentation.

Thank you for your time and dedication to the planning council.